SWIMART NORTH STRATHFIELD

SERVICE PROPOSAL

Expert Pool Doctors for Your Home
Trusted pool & spa care since 1983



Swimart
Pool care made easy!

Regular Pool Care Plan Selection

Your contact details

POOL SERVICE ADDRESS* (Street address, suburb, postcode)

PRIMARY CONTACT NAME* **EMAIL ADDRESS*** **MOBILE NO.***

BILLING CONTACT (If different) **BILLING EMAIL ADDRESS** **BILLING MOBILE NO.**

Summer (Sep – Apr)

Pick the service and the frequency you want over the swimming season.

~~$99~~ $79 (Member Discount)

Express Care

$79 per 30 minutes on-site + chemicals

- Water tested and balanced, baskets emptied, equipment checked, cleaner rinsed

~~$169~~ $149 (Member Discount)

Premium Care

$149 per hour on-site + chemicals

- Everything in Express Care PLUS
- Leaves scooped, pool brushed and vacuumed

How often in summer?

Weekly Every 2 weeks Every 4 weeks

Winter (May – Aug)

Pick the service and the frequency you want over the winter season.

~~$99~~ $79 (Member Discount)

Express Care

$79 per 30 minutes on-site + chemicals

- Water tested and balanced, baskets emptied, equipment checked, cleaner rinsed

~~$169~~ $149 (Member Discount)

Premium Care

$149 per hour on-site + chemicals

- Everything in Express Care PLUS
- Leaves scooped, pool brushed and vacuumed

How often in winter?

Weekly Every 2 weeks Every 4 weeks

Chemicals are additional and charged as used, in both seasons. You can change your service or frequency at any time– just contact us. Services proceed in light to moderate rain, though Premium Care may be adjusted to Express Care (with respect to Express Care's rate). If severe weather or unsafe access prevents service, we will reschedule your visit at no extra charge.

Choose Your Payment Method

Auto Pay:

☐ Charge my Credit Card ☐ Charge my Bank via GoCardless

Backup card — required for all plans. A valid credit card must be kept on file. If an invoice is unpaid 30 days after its due date, we may charge the outstanding balance to this card. Overdue accounts may accrue interest at 1.25% per month and service may be paused until the account is up to date.

Paused service and pool condition. If a scheduled service can't proceed, we can't guarantee pool condition during that period, and any recovery work is charged separately.

Costs to Know

EVERY VISIT	
Your service	Your plan rate
Chemicals your pool needs	As used

ONLY IF IT HAPPENS	
★ Salt cell cleaning — not part of a standard visit	Extra time
★ Cartridge filter cleaning — not part of a standard visit	Extra time
Extra time beyond the standard visit	Plan rate · 15 min blocks
Same-day cancellation / No Access Fee	$79
Special trip outside your schedule	$100
Workshop diagnosis (Member Rate)	$50
Repairs, equipment, green-pool recovery	Quoted first

Cancellation

30 days notice
Cancel any time with 30 days' notice by email or SMS. Services scheduled in that window go ahead and are payable, along with chemicals and any approved extras. If we change your rate, we'll give at least 30 days' notice.

Equipment Health Check
Complimentary Equipment Health Check — $225 value. Yours free once you've completed 90 days of regular service. If we complete it early and you cancel inside 90 days, the $225 becomes payable.

Agreement & Sign Off

☐ I agree to this Pool Care Agreement and the Standard Terms & Conditions of Trade

SIGNATURE / DIGITAL ACCEPTANCE

DATE

DD/MM/YYYY

Swimart North Strathfield
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